

TRIPURA STATE CO-OPERATIVE BANK LIMITED

A Schedule Bank

HEAD OFFICE :: AGARTALA :: TRIPURA

Post Office Chowmuhani, Agartala

West Tripura, PIN-799001.

Mail: coopbankho@tscb.bank.in

Ref. No.:TSCB/IT/RECON/2025/ 878C/26



Dial:0381-2324011/5936/ 3929/3144

Visit us : www.tscb.bank.in

Date: 27.02.2026

CORRIGENDUM NOTICE

In continuation to the Request for Proposal (RFP) for Procurement of 4 Way Reconciliation Application on ASP Model for 5 Years, issued vide RFP No. TSCB/IT/RECON/2025/04, dated 21.02.2026, the following corrigendum is hereby issued for information of all concerned.

1. Queries and Clarifications:

Several queries/requests for clarification were received from interested bidders regarding various terms, specifications, and eligibility criteria stipulated in the RFP. The same have been duly examined, and comprehensive replies/clarifications have been prepared and approved by the competent authority to ensure transparency and equal opportunity to all bidders.

The **detailed query-response document** can be seen as follows:

Sr. No.	Bid Page No.	Bid Clause No.	Original Clause	Query sought/ Suggestions of the Bidder	Bank Comments
1	9	3.1.2 In-Scope Transaction Channels & Networks	Note: The bidder shall also reconcile any new payment systems or networks introduced during the contract period, without additional cost, under agreed transaction rates.	In case of major changes a suitable commercials will be discussed by following the Change Management/ Request process.	As billing will be raised on "per-transaction basis" hence this would not be an issue with introduction of new payment systems. ✓
2	21	6.8 Confidentiality & NDA	Both parties shall sign a Non-Disclosure Agreement (NDA) (Annexure VI).	Trust the NDA is to be provided later only by the successful Bidder.	Accepted ✓
3	23	7.2 Eligibility Table	5. Financial Strength - Average annual turnover ≥ ₹ 50 lacs during 2022-23, 2023-24 & 2024-25.	We already submitted CA certificate indicating financial strength for F.Y. 2022-23, 2023-24 & 2024-25 in the previous tender (TSCB/IT/RECON/2025/01). Request the bank to consider the same certificate as the financial figures are same.	Accepted ✓
			Audited balance sheets/ CA certificate		Accepted ✓



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4	23	7.2 Eligibility Table	6. Profitability - Net profit in the last 3 financial years. - Audited P&L/ CA certificate	We already submitted CA certificate indicating financial strength for F.Y. 2022-23, 2023-24 & 2024-25 in the previous tender (TSCB/IT/RECON/2025/01). Request the bank to consider the same certificate as the financial figures are same.	Accepted. ✓
5	23	7.2 Eligibility Table. Sl. No. 9	Manpower Strength: ≥ 10 qualified technical professionals on payroll	These details are to be provided later only by the successful Bidder after Gap study. Trust our understanding is correct.	Accepted. To be supplied by Successful bidder. ✓
6	27	8.9 Earnest Money Deposit:	The bidders are required to submit an EMD for an amount of Rs. 25,000/- (Twenty Five Thousands Only).	We already submitted EMD amount of Rs. 25,000/- in the form of Demand Draft which is already delivered to Bank along with previous tender (TSCB/IT/RECON/2025/01). We need not prepare the DD again. Please clarify.	Accepted. (SAME WILL BE CONSIDERED).
7	27	8.10 Performance Bank Guarantee (PBG)	The successful bidder must submit a Performance Bank Guarantee equal to 10 % of total contract value	Request the Bank to keep Performance Bank Guarantee of 3% of total contract value.	Not Accepted. ✓
8	40	Annexure -IV: Financial BOQ Format	2. Per Transaction charge	The columns are provided to quote for One-time and recurring annual cost. However rates are to be provided for per transaction. Request the Bank to provide an example.	Revised BOQ is attached as a part of this Corrigendum.



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9	48	Annexure – IX: Bid Submission Checklist	Tender Fee (Rs.5,000/-) in favor of "Tripura State Cooperative Bank Ltd."	We already submitted Tender Fee amount of Rs. 5,000/- in the form of Demand Draft which is already delivered to Bank along with previous tender (TSCB/IT/RECON/2025/01). We need not prepare the DD again. Please clarify.	Accepted ✓
10		General Query		Request the Bank to extend the bid submission date by 10 days from date of publishing the pre-bid queries.	Accepted. Revised timeline attached as a part of this Corrigendum. ✓
11		General Query		We had submitted our bid for previous tender TSCB/IT/RECON/2025/01 along with Tender fees and EMD DD. Request the Bank to confirm whether we need to resubmit the tender without Tender fees and EMD DD.	We will consider the bid submitted in response to RFP No. TSCB/IT/RECON/2025/01 along with the EMD and DD. However, bidders are required to submit a fresh commercial bid in a password-protected file as per the revised BOQ, with the password to be shared during the commercial bid opening process. ✓
12	3	1.4 Project Overview	Past implementation: Minimum 5 Banks (Co-operative or Scheduled)	We respectfully propose revising this to "minimum 1 Scheduled Commercial Bank implementation." Implementation experience with scheduled commercial banks demonstrates superior technical capabilities due to their complex regulatory requirements, higher transaction volumes, and stringent security standards. This approach ensures you receive proposals from vendors with proven enterprise-level	No Change in existing clause. ✓



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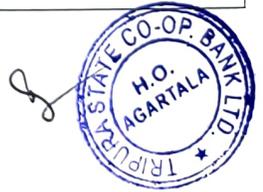
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				expertise.	
13	23	7.2 (Point 2) - Eligibility table Domain experience	>5years of experience in design/implementation of reconciliation for banks	While we understand the bank's preference for extensive experience, we respectfully submit that the rapidly evolving fintech landscape has produced highly capable vendors with shorter but intensive experience. We propose evaluating vendors experience for 1 year as the experience is based on demonstrated success metrics and technical competency rather than higher duration. This approach will ensure you receive cutting-edge solutions while maintaining quality standards through rigorous capability assessment criteria.	No Change in existing clause. ✓
14	23	7.2 (Point 2) - Eligibility table Domain experience	>5years of experience in design/implementation of reconciliation for banks	Requesting Bank to please confirm if the experience can be for a single module in banks	No Change in existing clause. ✓



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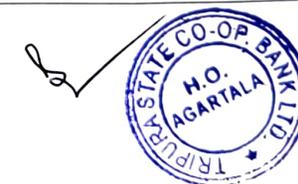
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15	23	7.2 (Point 3) - Eligibility table Relevant Implementations	4-way reconciliation application successfully implemented in atleast 01 sub member banks (RRBs/STCBs or DCCBs) and 01 Scheduled commercial Bank	We recommend accepting "minimum 1 Scheduled Commercial Bank implementation" as qualifying experience. Industry Reality: Many cooperative banks integrate reconciliation within comprehensive payment solutions rather than standalone systems. Scheduled commercial bank implementations represent higher complexity and demonstrate superior technical competency. This modification attracts experienced vendors while ensuring you receive robust, proven solutions.	No Change in existing clause. ✓
16	23	7.2 (Point 4) - Eligibility table ASP hosting experience	Experience in hosting at least one financial application in secure ASP mode	Requesting Bank to please confirm if experience with critical financial services (UPI, CMS, payment gateways) qualifies as relevant ASP hosting experience.	Accepted. ✓
17	11	3.1.12 Manpower & Operations	Onsite support in Bank premises	We propose remote support with guaranteed SLAs for low-volume operations. Remote monitoring and support significantly reduce operational costs for the bank while maintaining service quality through advanced monitoring tools, faster response times. This approach delivers superior value and operational efficiency.	Remote Support not feasible. ✓
18		7.2 SL No2	>5 years experience in	> 5years of Experience in	Accepted. The revised eligibility ✓



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			Design/implementation Reconciliation for banks	Design/implementation of reconciliation for banks by OEM/Bidder/Consortium	criteria can be read as follows: "> 5years of Experience in Design/implementation of reconciliation for banks by OEM/Bidder/Consortium" /
19	7.2 SL No 3		4-way reconciliation application successfully implemented at least 01 Sub member banks(RRBs/STCBs or DCCBS) and 01 Schedule Commercial Bank	4-way reconciliation application successfully implemented at least 01 Sub member banks(RRBs/STCBs or DCCBS) and 01 Schedule Bank	Not Accepted. - (No change in existing clause)

2. Revised Financial BOQ Format

Component	Recurring Annual Cost (₹)	Remarks
1. Per Transaction Charges		
2. Resource Costs		
Total (Before Taxes)		
GST (as applicable)		
Grand Total (Inclusive of Taxes)		



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3. Extension of Important Dates:

To provide adequate time for bidders to incorporate the clarifications in their proposals, the bid submission and opening schedule has been revised as follows:

Particulars	Existing Date & Time	Revised Date & Time
Last Date & Time for Submission of Bids	06.03.2026, 3:00 pm	10.03.2026, 3:00 pm
Date & Time for Opening of Technical Bids	06.03.2026, 4:00 pm	10.03.2026, 4:00 pm
Date & Time for Opening of Commercial Bids	To be notified later.	To be notified later.

Other Terms and Conditions:

All other terms, conditions, and specifications of the original RFP remain unchanged. This corrigendum shall form an integral part of the RFP document.

Date: ~~27~~02.2026


Managing Director

